



great rewards

2019 BENEFIT COVERAGE

Contacts

BENEFIT	PROVIDER	TELEPHONE	WEBSITE OR EMAIL ADDRESS
Medical	Aetna	866-238-1128	www.aetna.com
	BCBS of North Carolina	800-755-0790	www.bcbsnc.com/members/compassgroup
	UnitedHealthcare	877-571-9862	http://welcometouhc.com/compassgroup
	Kaiser	See contact information on your ID card	
	Aetna Global (Antarctica)	800-231-7729	www.aetnainternational.com
	Triple-S (Puerto Rico)	800-810-2583	www.ssspr.com
	HMSA (Hawaii)	Oahu - 808-048-6111 Any other island - 800-966-5955	www.hmsa.com
	CareFirst	866-452-2217	https://member.carefirst.com/members/home.page
Prescription Drugs	CVS CAREMARK™ • Bronze Plus • Silver Plus • Gold Plus • Out-of-Area Plans	855-656-0360	www.caremark.com
Telemedicine	Teladoc	800-835-2362	www.teladoc.com
Dental	Aetna Dental Delta Dental (Puerto Rico)	866-238-1128 866-622-6120	www.aetna.com www.deltadentalpr.com
Vision	Vision Service Plan (VSP)	800-877-7195	www.vsp.com
Dependent Verification Services	Benefit Service Center	877-311-4747 Mail: Compass Group Benefit Service Center, Attn: Dependent Verification P.O. Box 617520 Chicago, IL 60661 Fax: 866-205-2993	www.compassgroup.bswift.com
Flexible Spending Accounts Commuter Benefits	PayFlex	855-516-8593	www.payflex.com
Wellness Partners	INTERVENT Livongo	866-334-2137 800-945-4355	www.myintervent.com/compassgroup welcome.livongo.com/compass
Disability	Leave of Absence Department	877-311-4747	Email: leaveofabsence@compass-usa.com
Life Insurance and Accidental Death & Dismemberment	Benefit Service Center	877-311-4747	
Employee Assistance Program	HealthAdvocate	866-799-2728	www.healthadvocate.com/compass-group
Retirement Plan	Wells Fargo Retirement Services	800-728-3123	Email: retirementdepartment@compass-usa.com
Discount Marketplace	PerkSpot	866-606-6057	http://www.compassgroupvoluntaryplans.com/
Associate Shopping Program	Purchasing Power	866-486-1947	http://www.compassgroupvoluntaryplans.com/